

Job description

James Whelan Butchers is an award-winning family run, artisan butchers with our headquarters based in Tipperary. We are passionate about finding great people to work with and ensuring they get the support they need to thrive.

We have an opportunity for a great people person to manage our impressive teams across the country. We want you to be able to balance a sense of humour with a sense of responsibility and enhance a proven model for success! If you want to be at the forefront of an amazing retail experience while guiding and nurturing your team to produce fantastic results, we would like to talk to you.

Responsibilities of the role:

- Champion our company culture and values as an ambassador of the company.
- Exceed customer expectations by delivering exceptional service throughout your team.
- Lead motivate and engage the team.
- Control and analyse sale performance across each category.
- Promote compliance with your team to adhere to company policies and procedures.
- Implement established business strategy, assigning roles and tasks to dedicated team members based on strength and ability.
- Ensure compliance with health and safety and legal policies and procedures including HACCP protocols.
- Play a key role in ensuring the quality of products are produced to the required specifications, manufacturing practices and food hygiene legislation.
- Conduct regular hygiene audits, quality checks, label verification and system compliance checks.
- Provide technical support in the identification of non-compliance's and implement corrective measures.
- Investigating customer complaints and implementing corrective actions.
- Document control administration.

The Candidate:

- The successful candidate will have experience working in a FMCG background.
- You will be a good communicator with excellent leadership skills and holds a passion and determination to drive change and improve standards.
- You will possess the ability to form relationships and to grow a team.
- Understanding of HACCP principles.

What we offer:

- We offer a competitive salary in a market leading company.
- We offer a company pension plan to ensure for a secure future.
- We provide all employees with an Employee Assistance Programme that offers immediate assistance to all employees on numerous issues.
- An employee discount scheme.
- As growth and development is key to our values, we encourage and offer continuous development.

If you want to be part of a team whose goal it is to produce fabulous product while delivering exemplary customer service, please contact us!