

“You’ll never look back. You meet so many good people.”

If you would like to be a **Shop Manager** with responsibility for Customer Experience and Team Enhancement, then James Whelan Butchers would love to welcome you to our table.

We produce wonderful meat, but our real business lies in people – the people we serve and the great people who work with us.

If you believe in providing a unique experience for every customer through building a united and dedicated team, then this could be a meaningful place to transform your career.

We have Faith in Food. We have Faith in You.

Right now, we are looking for a person who demonstrates a real passion for retail with the flexibility to handle the details of daily operations, alongside more complex, systems-based protocols that demand strict adherence to regulation.

As our Brand Ambassador, you will lead out consumer experiences and manage the workflow and sense of community within your team. You will also ensure that the James Whelan Butchers brand values of quality and service are understood and transmitted by everyone in the store, from Food Creators to Master Butchers. You will bring out the good-nature in your team so that the customers feel that their needs are at the heart of every interaction.

“If you want to progress, you’ll be noticed.”

Salary

Competitive salary with annual review

Attractive Additional Benefits:

- Privilege Discount Card of 20% with James Whelan Butchers and Dunnes Stores which can be shared with family and friends.
- Attractive Bonus Scheme
- Company Pension after 6 months
- Private Medical Insurance
- Confidential 24/7 Employee Assistance Program
- A real commitment to your continued long-term professional development with opportunities to undertake sponsored third level education.

What we'd love to see:

- A minimum of 3 years' experience managing teams of 10, or more
- A dynamic leader who can motivate and challenge others to deliver excellence.
- Proven track record in driving operational standards across the shop and a strong commercial acumen.
- Successful proven track record of Team Building and Leadership
- The ability to make independent decisions in a busy environment where the customer is at the heart of every decision.
- Prior experience of working with Planograms, in both understanding and creating
- Excellent communication and interpersonal skills, with the ability to communicate effectively across all departments.
- The capability to role model the company culture and values
- Previous experience of rota projections and management

Objectives of the Role:

- Implement established business strategy, assigning roles and tasks to dedicated team members based on strengths and abilities.
- Drive customer experiences that achieve measurable results.
- Monitor and manage the business operational plan including stock management, budgets and profit and loss.
- Delivering excellent store standards consistently.
- Ensure compliance with Health & Safety and legal policies and procedures including HACCP protocols.

Immediate positions available nationwide